

## What to expect at your next appointment at Huntington Optometric Center

**Call or text the office as soon as you arrive.** If you are unable to call or text, please wait by the front door until you are greeted by one of our staff members.

### **Before your exam:**

**New patients need to fill out and update forms online before entering the office for an appointment.** Please visit [www.glenopto.com](http://www.glenopto.com) and click on "Forms" and go to "New Patient Forms."

**Returning patients** will receive an email with (screening questions, Optomap retinal imaging consent, CL evaluation policy, HIPPA.) We will need you to respond to the email prior to your scheduled appointment.

If you have difficulties with these forms, please call or text our office at 818-243-1300, and someone will assist you before your appointment.

### **At the time of your exam:**

Upon arrival, your temperature will be taken and you will be asked a few screening questions.

Please wear a mask to your appointment.

Wash or sanitize your hands upon entering the office.

No guests unless the patient is a minor or needs assistance.

Optomap retinal imaging is required.

### **Purchasing Glasses:**

Our opticians will provide concierge service and assist you with the selection and handling of frames.

Frames will be pre-adjusted in order to provide curbside delivery or mail options.

All frames will be disinfected and cleaned using our UV sanitizers, hypochlorous acid and/or soap and water.

### **COVID risk questions:**

If you have any of the following: fever, cough, chills, shortness of breath, muscle pain, sore throat, or significant loss of smell or taste, or if you have been diagnosed with COVID-19 in the last 2 weeks or have been out of the country in the last 2 weeks, please reschedule your appointment.

We appreciate your support and trusting us with your eye care needs. It is our highest priority to ensure the safety of our patients and staff during this difficult time.

Thank you,

Doctors and Staff at Huntington Optometric Center